

# Unable to import SSH keys

## **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT Server

## **SYMPTOM**

Unable to import SSH keys

## **RESOLUTION**

If SSH keys fail to import with no error message, make sure you are importing the public opposed to the private key. Normally, public keys are named \*.pub.

For more information about importing SSH keys, refer to "Managing SFTP Keys" in the [online help](#) for your version of EFT.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10104/Unable-to-import-SSH-keys>