Unable to import SSH keys

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server

SYMPTOM

Unable to import SSH keys

RESOLUTION

If SSH keys fail to import with no error message, make sure you are importing the public opposed to the private key. Normally, public keys are named *.pub.

For more information about importing SSH keys, refer to "Managing SFTP Keys" in the online help for your version of EFT.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10104/Unable-to-import-SSH-keys