Users in ODBC database cannot login

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server
- Secure FTP Server

SYMPTOM

Users in ODBC database cannot login

RESOLUTION

If you are using an ODBC data source for authentication on your server, and users always get an error saying they are not logged in, make sure the "anonymous" row in the "ftpserver_users" table is set to "0" or "1". It cannot be set to "Null".

GlobalSCAPE Knowledge Base

https://kb.globalscape.com/Knowledgebase/10095/Users-in-ODBC-database-canno...