

Cannot connect to Secure FTP Server using SSL

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Secure FTP Server

SYMPTOM

Cannot connect to Secure FTP Server using SSL

RESOLUTION

The most common cause for this is that the server is behind a firewall and the firewall is unable to decrypt the information being transferred between the client and server. To correct this problem you need to specify a range of ports for the server to use and open the same range of ports on your firewall.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10089/Cannot-connect-to-Secure-FTP...>