

## Smart Keep Alive fails when connected via SFTP

### **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- CuteFTP 8 Pro®, version 7.x-8.x

### **SYMPTOM**

Smart Keep Alive fails when connected via SFTP.

### **RESOLUTION**

CuteFTP® supports SKA for regular FTP and FTPS connections only, not for SFTP connections. The current implementation uses only regular FTP commands that are not supported by the SFTP command set.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10084/Smart-Keep-Alive-fails-when-...>