Internet Explorer security warning

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, all versions

SYMPTOM

Internet Explorer warning

RESOLUTION

When you first install and start EFT Server, you may see an Internet Explorer Warning about security. Select **Add** to allow Internet Explorer to recognize content from www.globalscape.com as safe content.

The message appears because your Internet Explorer settings are set at High Security. The trial version of EFT Server attempts to open a page from the Internet to update you on the status of the trial. After you register the full version of EFT Server, you can change your Internet Explorer security settings and remove globalscape.com from your list of trusted sites. This issue occurs most often in new installations of Windows 2003 Server.

To add globalscape.com as a "Trusted" site

1. In Internet Explorer, click **Tools** > **Internet Options**.
2. On the **Security** tab, click **Trustedsites**, then click **Sites**.
3. In the **Trusted sites** dialog box, clear the **Require server verification (https:) for all sites in this zone** check box before adding the address. If that option is selected, you can only add secure websites to the list.
4. Click **Close**, and then click **OK**.

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