

Unable to upload or download files to or from the home directory

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server
- Secure FTP Server

SYMPTOM

Unable to upload or download files to or from the home directory

RESOLUTION

- Verify that the server's service has permissions to modify the network share directory.
- Verify that the user or group has the appropriate permissions in the VFS for that directory.

For details of defining permissions, refer to the help documentation for your product version.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10051/Unable-to-upload-or-download...>