

Server trial registration fails on Windows 2003

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server 5 and earlier
- Secure FTP Server 3 and earlier

Note: *EFT Server and EFT Server Enterprise version 6 do not require you to register the trial.*

SYMPTOM

Server trial registration fails on Windows 2003

RESOLUTION

If the trial registration fails on Windows 2003, log in as a user with an account having administrator privileges instead of "Local System" privileges. The procedure to do this is as follows:

1. Open the Windows Services dialog box (**Start > Run > services.msc**).
2. Right-click GlobalSCAPE EFT Server or Secure FTP Server, then click **Properties**. The **Properties** dialog box appears.
3. Click the **Log On** tab.
4. Click the **This account** option, and then click **Browse** to select a user account that has administrator privileges.
5. Click **OK**, and then **Stop** and **Restart** the Service to effect the changes.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10019/Server-trial-registration-fa...>