Upgrading Secure FTP Server v3.3 to EFT Server v6.x

THE INFORMATION IN THIS ARTICLE APPLIES TO:

Upgrading:

- Secure FTP Server version 3 to EFT Server (SMB) version 6

DISCUSSION

The process for upgrading Secure FTP Server to EFT Server is very straight forward and should only take about 30 to 45 minutes if everything is done properly. (If you want to install EFT Server to a new server as a replacement for Secure FTP Server but containing the same user accounts, event rules, etc; there is separate article for that process.)

Prepare:

1. Ensure that EFT Server 6 is compatible with your server by checking the system requirements in the EFT Server documentation.
2. Request and receive from your account representative an EFT Server 6 license and licenses for any installed modules.
3. Download the latest version of EFT Server (and the DMZ Gateway module, if needed).
   - For emergency rollback purposes, also download Secure FTP Server 3.3.10: ftp://ftp.globalscape.com/pub/gsftps/archive/gsftps33.exe
4. Ensure that the account used to log into Secure FTP Server 3 is a unique account within Secure FTP Server and not a local server or domain account. During the upgrade process, all local server or domain accounts will be locked out of EFT Server unless you own the High Security Module (HSM).
5. Stop the Secure FTP Server 3 service to ensure all settings are preserved; once the FTP.cfg copy is complete, the service can be restarted.
6. Create a backup of the Secure FTP Server folder (default location is **C:\Program Files\GlobalSCAPE\Secure FTP**).
7. Create a backup of the registry.

Upgrade:

1. Use the installer to install EFT Server. Before clicking **Finish**, clear the check box used to start the service.
2. Add a EFT Server Service Windows account to run the EFT Server Service.
3. Ensure that the EFT Server Service account has full rights to the application data directory and the site data directory.
4. Start the EFT Server service.
5. Register EFT Server and all modules.
6. If you will be using the Secure Ad Hoc Transfer Module or DMZ Gateway module, use the corresponding installers to install them.
7. Verify that the EFT Server sites are working properly.

Rollback:

1. Uninstall EFT Server.
2. Install Secure FTP Server 3.3.10. Before clicking **Finish**, clear the check box used to start the service or else go stop the service.
3. Paste the backup of the Secure FTP Server folder over the default location (C:\Program Files\GlobalSCAPE\Secure FTP\).
4. Start the Secure FTP Server Service.
5. Verify that the Secure FTP Server sites are working properly.

Refer to the help documentation for information concerning the upgrade or migration process. If you need help upgrading, the Technical Support Team can be reached at 210-366-3993 or via the Online Form during our regular office hours Monday through Friday, from 8:00 AM to 6:00 PM CDT (GMT -5). Our offices are closed on weekends and for major US holidays.

Posted Monday, January 31, 2011 byGlobalSCAPE 5
http://kb.globalscape.com/KnowledgebaseArticle10666.aspx