

Installing ODAC for EFT Authentication using Oracle

This article provides a detailed guide on the process of installing ODAC components for use with an Oracle database for EFT.

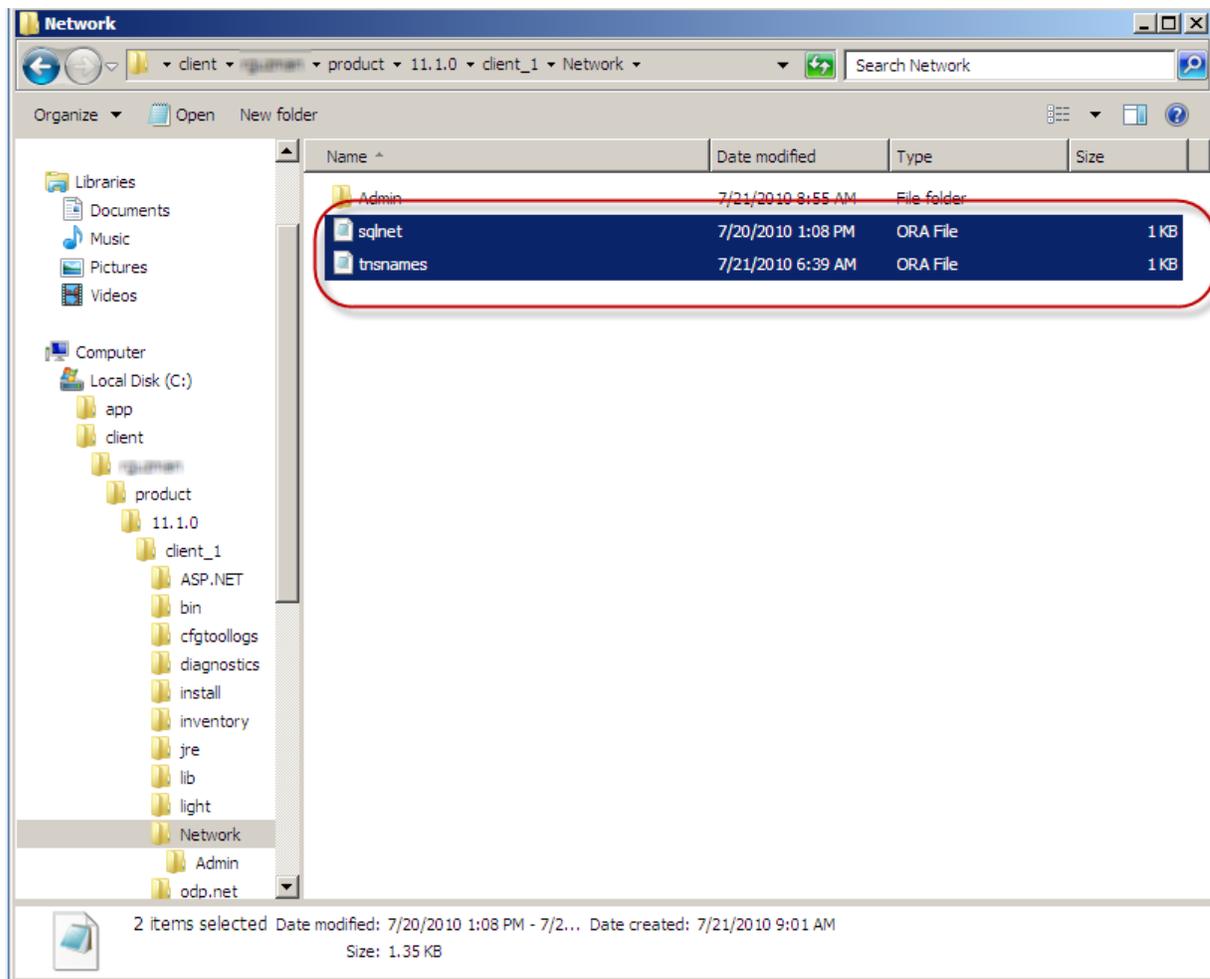
Enabling Oracle for EFT Authentication is easy if you meet all prerequisites. However, installing ODAC can be tricky sometimes, even after installing the correct version described in the help file, some people get an error prompt *"Connection Failed. Provider cannot be found. It may not be properly installed"* when attempting to connect to EFT in the administration interface.

Make sure to use the **32 bit** version of Oracle Data Access Components (ODAC) regardless even if you are installing EFT on a 64 bits OS. (Refer to <http://kb.globalscape.com/KnowledgebaseArticle10712.aspx>.)

To install ODAC for EFT

1. Install an Oracle Database Server and create a new database or ask your DBA to create a new Oracle DB Instance for you. (It can be on the same computer as EFT or another computer, as long as the EFT service has rights to access it.)
2. Go to [Oracle Data Access Components \(ODAC\) for Windows Downloads](#) and download the installation package for your version of Oracle 11g ODAC.
3. Execute the ODAC (32-bit) installer.
4. Click **Oracle Data Access Components for Oracle Client** and then click **Next**.
5. Provide the path at which you want to install all Oracle software (Oracle Base). Leave the Software Location field as is.
6. Select the **Oracle Services for Microsoft Transaction Server** check box (leave the rest as is) and then click **Next**.
7. Review the installation options and then click **Install**.
8. View the installation in progress and then click **Exit** after it is completed.
9. You must reboot before continuing.
10. After the computer restarts, open and configure the **TNSnames.ora** and **sqlnet.ora** files.

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11. Run the EFT installer.
12. In the ARM installation section, click **Use existing Oracle database**, provide the credentials to use the Oracle database, and then click **Test**.
13. Continue with the EFT installation.

Refer to [the online help](#) for your version of EFT for installation details.